

# Service Information

Mazda Motor Corporation

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Category <b>N</b>	<b>Repair Guidance</b>	Ref. No. R102/16D	Page 1 of 4
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued November 25, 2016	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised November 28, 2017	
Applicable Model Mazda6 (GJ/GL), Mazda3 (BM), CX-3 (DK) , CX-5 (KE) and Mazda2 (DJ), with Leather Steering Wheel		Applicable Countries and/or Vehicle Specifications  Europe	

**REVISED**

## Revision Note:

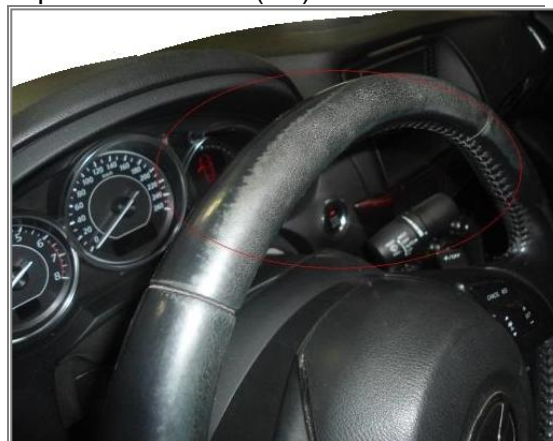
- "Applicable Model" has been updated.
- "PARTS INFORMATION" and "WARRANTY INFORMATION" have been revised.

## Subject: Wear/Peel off of Leather Steering Wheel Surface

### DESCRIPTION

Some vehicles may exhibit wear/peel-off of the leather steering wheel surface causing a poor appearance.

Problem sample photos: Mazda6 (GJ)



### CAUSE

This concern is caused by an insufficient wear resistance of the steering wheel surface.

### MASS PRODUCTION CHANGE

For Mazda6 (GJ), Mazda3 (BM), and CX-5 (KE), the mass-productions have been discontinued. For, Mazda6 (GL), Mazda2 (DJ) and CX-3 (DK), the wear-resistance of the steering wheel has been improved.

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SUBJECT VIN & PRODUCTION DATE RANGE

**Mazda6 (GJ)**

Spec.	Subject VIN Range		Production Date Range
Europe (L.H.D. & UK Spec.)	JMZ GJ**** **	100001 - 361530	July 31, 2012 - June 23, 2016
	NOTE: For VINs with JMZ**** **500001 or higher for Russia, this S/I is not applicable as a different steering wheel is used.		

**Mazda6 (GL) / (GJ with VIN 500001~ for Russia)**

Europe (L.H.D. & UK Specs.)	JMZ GL**** **	500001 - 518876	Jun. 24, 2016 - Dec. 22, 2016
Russia	JMZ GJ**** **		

**Mazda3 (BM)  
Japan Built**

Europe (L.H.D. & UK Spec.)	JMZ BM**** **	100001 - 335358	July 9, 2013 - June 23, 2016
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**CX-3 (DK)**

Europe (L.H.D. & UK Spec.)	JMZ DK**** **	100001 - 311561	Feb. 10, 2015 - Mar. 8, 2017
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**CX-5(KE)**

Europe (L.H.D. & UK Specs.)	JMZ KE**** **	100001 - 565480	Nov. 17, 2011 - Feb. 20, 2017
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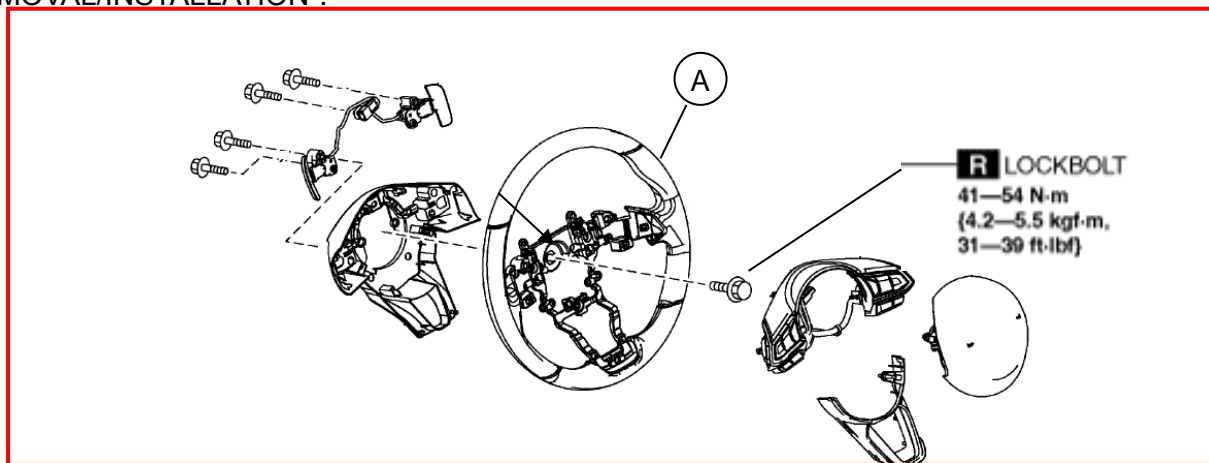
**Mazda2 (DJ)**

**Mexico Built**

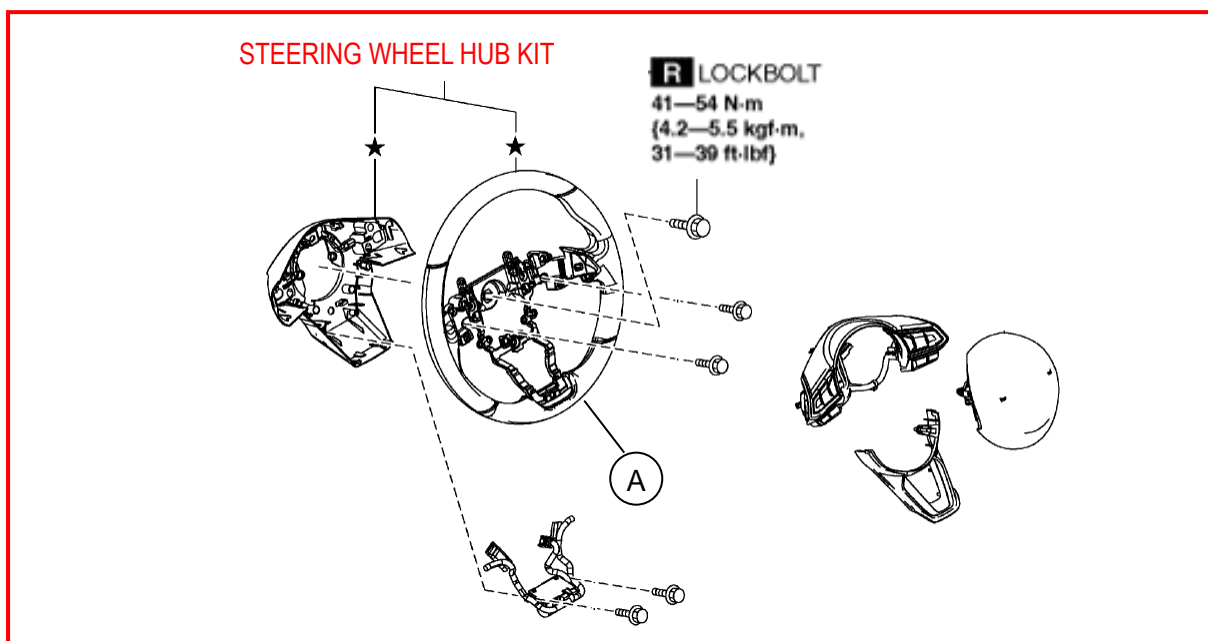
Europe (L.H.D.)	3MD DJ**** **	200001 - 205896	Jan. 26, 2017 - Apr. 27, 2017
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REPAIR PROCEDURE

When you receive a customer complaint on this concern and the symptom can be confirmed on the vehicle, replace the steering wheel (A) by a modified **one** with improved wear-resistance according to the workshop manual "STEERING WHEEL AND COLUMN REMOVAL/INSTALLATION".



**NOTE:** For steering wheels with STG. wheel warmer, replace steering wheel hub kit.



#### PARTS INFORMATION

**NOTE:** Service parts with (\*2) in the following parts table have been newly established at MC. In the future, please place an order from MC with new service part numbers (\*2). Previous modified part numbers (\*1) will be superseded by new service part numbers (\*2) at an appropriate timing when the stock in MC is used up. New service parts (\*2) and previous modified parts (\*1) have the same performance and can be used in the same manner for this Service Information repair.

#### **Mazda6 (GJ)**

GHR1-32-982B	GHR1-32-982*	Steering Wheel	1	
9YA01-1007	-	Lock Bolt	1	

#### **Mazda6 (GL)**

TK49-32-982A02	TK49-32-982	Steering Wheel	1	Leather w/o Stitch
GSB6-32-982A02	GSB6-32-982	Steering Wheel	1	Leather (Stitch A) with AT Shift SW
GRT8-32-98XD02	GRT8-32-98XC	ST Wheel Hub-kit	1	Leather with STG. Wheel Warmer and AT Shift SW
TK50-32-98XC02	TK50-32-98XB	Steering Wheel Hub-kit	1	Leather with STG Wheel Warmer
GRV1-32-98XD02	GRV1-32-98XC	Steering Wheel Hub-kit	1	Leather (Stitch A) with STG. Wheel Warmer and AT Shift SW
GRN1-32-98XC02	GRN1-32-98XB	Steering Wheel Hub-kit	1	Leather (Stitch A) with STG. Wheel Warmer
9YA01-1007	-	Lock Bolt	1	

### Mazda2 (DJ)

KD46-32-982C02 (*1) KDY7-32-982 (*2)	KD46-32-982*	Steering Wheel	1	Leather, Black Stitch
B63E-32-982A02	B63E-32-982	Steering Wheel	1	Leather, Black Stitch Type after IPM
9YA01-1007	-	Lock Bolt	1	

### Mazda3 (BM)

BHP2-32-982B02 (*1) BHY3-32-982 (*2)	BHP2-32-982*	Steering Wheel	1	Leather, Red stitch
9YA01-1007	-	Lock Bolt	1	

### CX-3 (DK)

KD46-32-982C02 (*1) KDY7 32 982 (*2)	KD46-32-982*	Steering Wheel	1	Leather, Black Stitch
B63E-32-982A02	B63E-32-982	Steering Wheel	1	Leather, Black Stitch Type after IPM
9YA01-1003A	-	Lock Bolt	1	

### CX-5 (KE)

KD46-32-982C02 (*1) KDY7-32-982 (*2)	KD46-32-982*	Steering Wheel	1	Leather, Black Stitch
K066-32-982 02 (1) K0Y6-32-982 (*2)	K066-32-982*		1	Smooth Leather, Red Stitch
KA0G-32-982 02 (*1) KAYG-32-982 (*2)	KA0G-32-982*		1	Smooth Leather, Black Stitch
9YA01-1003A	-	Lock Bolt	1	

### WARRANTY INFORMATION

Assembly group	N – Steering System
Subassembly group	01 – STEERING LINKAGE
Symptom Code	45 (Peeling)
Damage Code	9C (Worn)
Causal Part No.	****-32-982*** or ****-32-98X*** Select an applicable part number to the VIN in repair from “Parts Information”.  <b>NOTE:</b> Make sure to enter the part number of steering wheel that was actually installed for correct warranty claim reimbursement.
Quantity	1
Operation No. & Labor Hours	XXMA6XRX / 0.4 hrs.
Period Covered	Normal Warranty Period
Prior approval necessary	NO

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Technical Service Department  
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2FA1512909 ,  
151-154Q,173Q , 152-101(MC Internal Use)