



December 2006

**2006 Mazda5 Sliding Door Latch  
Recall 4306K**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 Mazda5 vehicles produced from April 12, 2005 through February 1, 2006. **If you are a recipient of this notice, your vehicle is included in this campaign.**

**What is the problem?**

On certain Mazda5 vehicles, water may accumulate inside the door latch unit when the vehicle is exposed to a large amount of water (e.g. carwash, rainwater or melting snow). If the accumulated water is frozen under low ambient temperature, the ice will crack when the door is opened. When the door is closed under these conditions, ice can interfere with the door latch operation, causing the sliding door not to latch closed. Should the sliding door fail to close, the situation should be visible to you. Further, if the door does not properly close, the "door ajar" warning indicator will activate. If the door is not properly closed, you should not drive the vehicle. Driving the vehicle with the sliding door unlatched could lead to an unbelted occupant being ejected and could result in death or injury.

If the door latches don't return to a normal operating condition, you should utilize Mazda's Roadside Assistance Program to have your vehicle towed to the nearest authorized Mazda dealership. Roadside Assistance can be reached at 1-800-866-2998 or 1-800-999-9035 for the hearing impaired, and they are available 24 hours a day, 7 days a week.

**What will Mazda do?**

Mazda will replace the sliding door latches with modified ones, **free of charge**. The repair should take approximately an hour and a half to complete. However, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be a 2001 or newer model and within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

**What should you do?**

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the sliding door latches replaced. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**What if you have already paid for repair on the sliding door latches?**

If you have already paid for the inspection, repair or replacement of the sliding door latches due to a defect, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com) or consult your local yellow pages.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda5, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations