



MAZDA

Lancaster Mazda

Lancaster Mazda
5120 Manheim Pike
East Petersburg, Pa. 17520
Phone (717) 569-7373
www.lancastermazda.com

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JEFFREY [REDACTED]	TAG NO. 656 [REDACTED]	INVOICE DATE 12/12/23	INVOICE NO. MACS978173
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 43,958	COLOR SOUL RED/
[REDACTED]	YEAR / MAKE / MODEL 21/MAZDA TRUCK/CX-5/20 CX5		DELIVERY DATE 11/26/21	STOCK NO. M10081
[REDACTED]	VEHICLE ID. NO. [REDACTED]		SELLING DEALER NO.	DELIVERY MILES 42
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 12/12/23	PRODUCTION DATE
RESIDENCE PHONE 717-572-8649	BUSINESS PHONE	COMMENTS		MO: 43958

LABOR & PARTS	TECH(S)	0.00
J# 1 10102 *Driveability Customer states when cold shifting from 2nd to 3rd gear the transmission shifts harsh once it warms up the condition goes away. Transmission was replaced here in April. this has only happened since it got cold. check and advise test drove this morning after a cold soak and was 28F. Vehicle will shift harsh during cold operation and this is considered normal. Did hook up the vehicle to the scan tool and checked for codes and any bulletins. No codes and no bulletins for this concern. Did notice the tires have been recently replaced and this may affect shift quality and performance as the vehicle reads abs wheel speeds to determine shift points. Sometime a deviation in circumference can cause a different shift pattern. No problem with transmission found. Did perform a initial learning which resets all the shift points back to factory. This is an active learning transmission which learns the shift points based off of the customers driving habits.	107	0.00
JOB # 1 TOTAL LABOR & PARTS		
J# 2 0610Z99P Mazda Full Circle Multi-Point Vehicle Inspection	107	0.00
JOB # 2 TOTAL LABOR & PARTS		

DISCLAIMER OF WARRANTIES

The only warranties, if any, applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes or authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.

COMMENTS
 X08706S2S7: CUSTOMER REQUESTED A RENTAL created 2023-12-06 04:54:00p
 m taken by Travis [REDACTED] ty tbd loaner
 RECOMMENDED NOT DONE/ DECLINED SERVICES
 The following recommendations were declined
 The price is guaranteed for 30 days.



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The Reynolds and Reynolds Company EFRANTSH14E C0726369 Q (08/16)