



MAZDA

Lancaster Mazda

Lancaster Mazda
5120 Manheim Pike
East Petersburg, Pa. 17520
Phone (717) 569-7373
www.lancastermazda.com

CUSTOMER NO.	ADVISOR JEFFREY	TAG NO. 656	INVOICE DATE 12/12/23	INVOICE NO. MACS978173
LABOR RATE	LICENSE NO.	MILEAGE 43,958	COLOR SOUL RED/	STOCK NO. M10081
YEAR / MAKE / MODEL 21/MAZDA TRUCK/CX-5/20 CX5	DELIVERY DATE 11/26/21	DELIVERY MILES 42	SELLING DEALER NO.	PRODUCTION DATE
VEHICLE I.D. NO.	F.T.E. NO.	P.O. NO.	R.O. DATE 12/12/23	
RESIDENCE PHONE 717-572-8649	BUSINESS PHONE	COMMENTS	MO: 43958	

LABOR & PARTS

J# 1 10102

*Driveability

TECH(S):107

0.00

Customer states When cold shifting from 2nd to 3rd gear the transmission shifts harsh once it warms up the condition goes away. Transmission was replaced here in April. this has only happened since it got cold. check and advise test drove this morning after a cold soak and was 28F. Vehicle will shift harsh during cold operation and this is considered normal. Did hook up the vehicle to the scan tool and checked for codes and any bulletins. No codes and no bulletins for this concern. Did notice the tires have been recently replaced and this may affect shift quality and performance as the vehicle reads abs wheel speeds to determine shift points. Sometime a deviation in circumference can cause a different shift pattern. No problem with transmission found. Did perform a initial learning which resets all the shift points back to factory. This is an active learning transmission which learns the shift points based off of the customers driving habits.

JOB # 1 TOTAL LABOR & PARTS

0.00

J# 2 0610Z99P

Mazda Full Circle
Multi-Point Vehicle Inspection

TECH(S):107

0.00

JOB # 2 TOTAL LABOR & PARTS

0.00

COMMENTS

X08706S2S7: CUSTOMER REQUESTED A RENTAL created 2023-12-06 04:54:00p
m taken by Travis ty tbd loaner

RECOMMENDED NOT DONE/ DECLINED SERVICES

The following recommendations were declined
The price is guaranteed for 30 days.

DISCLAIMER OF WARRANTIES

The only warranties, if any, applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes or authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.



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THANK YOU