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October, 2013



001475



**RE: 2013 CX-5 Rear View Camera - Special Service Program (SSP) 90**

Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct a Special Service Program (SSP) on certain 2013 CX-5 vehicles produced from December 15, 2011 through October 4, 2012. If you are a recipient of this notice, your vehicle is included in this program.

**What is the problem?**

On certain 2013 CX-5 vehicles, due to insufficient sealing performance of rear view camera, it is possible that water may enter the camera while high-pressure car washing and/or water containing road salt may enter the camera while driving. With these conditions, the rear view camera may not display any images on the screen or display blue screen, and/or warning/indicator lights may illuminate in the instrument cluster.

**What will Mazda do?**

Your Mazda dealer will replace the rear view camera with a modified one free of charge. The repair should take approximately 30 minutes to complete. However, it may take longer depending on the service workload at your Mazda dealership.

**What should you do?**

Mazda is concerned about your complete satisfaction, and we encourage you to make an appointment with any authorized Mazda dealer to replace the rear view camera. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and try our "Find a Dealer" feature located within the Shopping Tools Section at [www.mazda.ca](http://www.mazda.ca) or consult your local yellow pages.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner. If you are a vehicle lessor receiving this notice, please take steps to ensure that this notice is forwarded to the lessee.