

Service Information

Mazda Motor Corporation

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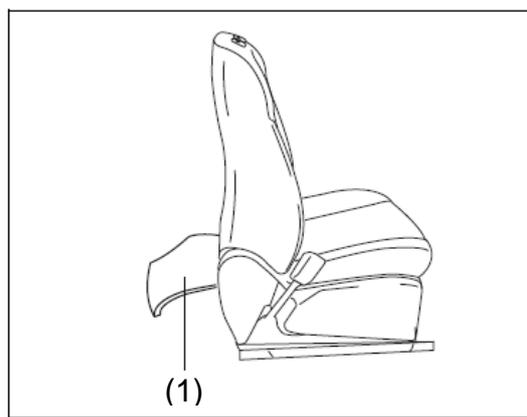


Category S	Repair Guidance	Ref. No. R014/18	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued March 6, 2018	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model CX-5 (KF) with manual seats	Applicable Countries and/or Vehicle Specifications Worldwide		

Subject: Front Seat Cushion Trim at the bottom back coming off

DESCRIPTION

Some vehicles may exhibit a condition that the driver and/or passenger seat cushion trim at the bottom back (1) comes off the seat cushion frame.



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CAUSE

The front seat cushion trim at the bottom back is attached to the seat cushion frame using a hook. The hook may slip out of the seat cushion frame due to insufficient holding power.

MASS PRODUCTION CHANGE

A plastic band is added to increase holding power.

SUBJECT VIN & PRODUCTION DATE RANGE

CX-5(KF) / (KE with VIN 600001~ for Russia)

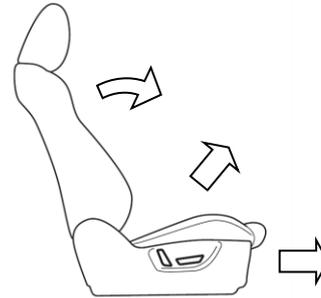
Japan Built

Spec.	VIN Range	Production Date Range
Australia	JM0 KF**** **	100013 - 115381
General (R.H.D.)	JM6 KF**** **	
General (L.H.D.)	JM7 KF**** **	
Israel	JMZ KF**** **	600052 - 623995
Europe (L.H.D. & UK Specs.)	JMZ KF**** **	
Russia	JMZ KE**** **	Feb. 14, 2017 - Jun.15, 2017
US (2017 MY)	JM3 KF**** **	100044 - 170897
MEXICO (2018 MY)		100085 - 170889

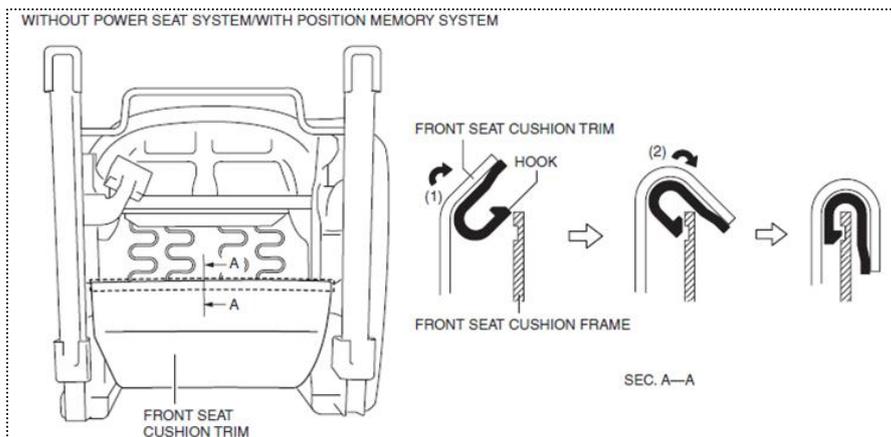
REPAIR PROCEDURE

Tie the front seat cushion trim to the front seat cushion frame with a plastic band.

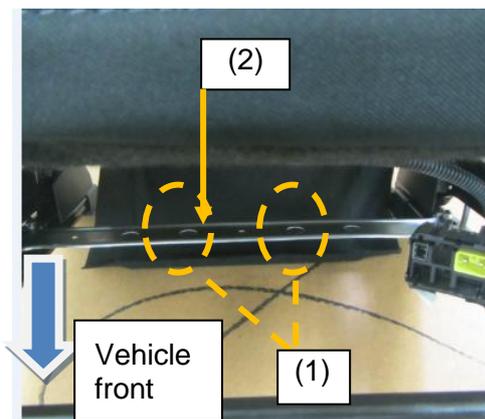
1. Move the seat to upper most and front most position. Tilt the seat back to the front.



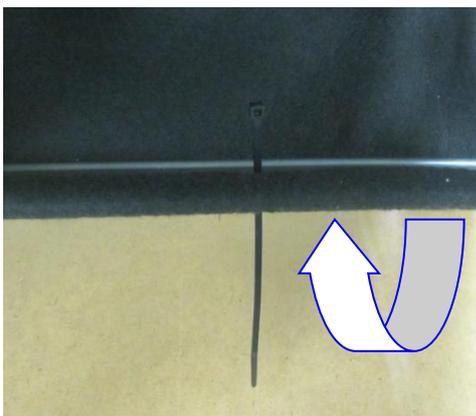
2. Move the hook in the order of arrows (1) and (2) shown in the figure and install the front seat cushion trim to the front seat cushion frame.



3. Pierce a hole in the trim with a small screwdriver or similar according to the seat frame hole (1) next to the small center hole (2). (Both holes (1) can be available but only use one hole)



4. Tie the trim and the seat cushion frame by putting the band through.



5. Cut off the excess portion of the band shorter than 5mm.



6. Hide the edge of the band under the seat cushion frame in order not to get injured when touched.



PARTS INFORMATION

Part Number (NEW)	Description	Qty.
H380-88-225	Band	1

WARRANTY INFORMATION

Assembly group	S - Body		
Subassembly group	S09 - SEATS & SEAT BELTS		
Symptom Code	89 (Out of proper position)		
Damage Code	9G (Improper assembly)		
Causal Part No.	****-88-111*/****-88-161* (Use the part number of seat cushion trim applicable to the subject vehicle)		
Quantity	0		
Operation No. and Labor Hours	<u>Operation No.</u>	<u>Labor Hrs.</u>	<u>Note</u>
	XXP2PARX	0.2	One side
	XXP2PBRX	0.3	Both sides
	Includes: To fasten the band and seat cushion trim, R&R		
Period Covered	Normal Warranty Period		

NOTE: Claim the band (H380-88-225) as related part.

Kimiaki Inooka
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1H41262303, 152-153(MC Internal Use)