

Service Information

Mazda Motor Corporation

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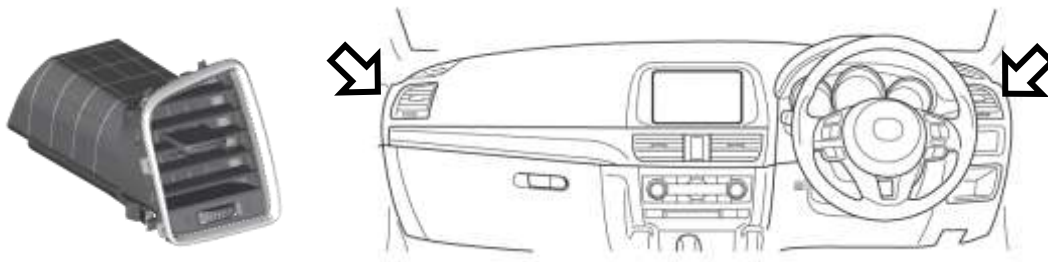


Category S	Repair Guidance	Ref. No. R085/16	Page 1 of 2
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued October 14, 2016	
Please convey this information to your <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input type="checkbox"/> Training Dept. <input type="checkbox"/> Field Rep.		Date Revised	
Applicable Model and Equipment CX-5 (KE)		Applicable Countries and/or Vehicle Specifications Worldwide	

Subject: Ventilator Grill Garnish reflected on Front Door Window Glass

DESCRIPTION

Some customers may complain that the bright type ventilator grill is reflected on the closed front door window glass (around the outer mirror glass area) due to reflection of light.



MASS PRODUCTION CHANGE

No mass production change is planned.

SUBJECT VIN & PRODUCTION DATE

Spec.	VIN Range	
Australia	JM0 KE**** **	300001 - 999999
General (R.H.D.)	JM6 KE**** **	
General (L.H.D.)	JM8 KE**** **	
Israel	JMZ KE**** **	400001 - 999999
Europe (L.H.D. & UK Spec.)	JMZ KE**** **	
US (2016MY) Mexico (2016-17MY)	JM3 KE**** **	600001 - 999999

REPAIR PROCEDURE

When you encounter a customer complaint on this concern, replace the bright type grilles with the black type ones (as seen on other grade or older CX-5 vehicles) according to the Workshop Manual "VENTILATOR GRILLE REMOVAL/INSTALLATION".

PARTS INFORMATION

Part Number	Part Name	Q'ty
KD45-64-730A 02	GRILLE(R), VENTILATOR	1
KD45-64-830A 02	GRILLE(L), VENTILATOR	1

WARRANTY INFORMATION

Assembly group	S -Body	
Subassembly group	07 - INSTRUMENT PANEL	
Symptom Code	88 (Poor Visibility)	
Damage Code	99 (Special)	
Causal Part No.	KD45 64 730A 02	
Q'ty	1	
Operation No. & Labor Hours	w/o i-stop	with i-stop
	XXM7NARX	XXM7NBRX
	0.2 Hrs.	0.3 Hrs.
Period Covered	Normal Warranty Period	
Prior approval necessary	NO	

NOTE: As for GRILLE(L), please claim as a related part.

Kimiaki Inooka
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Technical Service Dept.
Mazda Motor Corporation

1G60945835, 151-091 (MC Internal Use)