



<b>Subject:</b>  <b>CORRECTIONS TO THE CX-50 TOW HITCH INSTALLATION INSTRUCTIONS</b>	<b>Service Alert No.: SA-021/22</b>
	<b>Last Issued : 04/21/2022</b>

## BULLETIN NOTES

### APPLICABLE MODEL(S)/VINS

2023 CX-50

## DESCRIPTION

The installation instructions included in the box with the tow hitch accessory, part number **VA40-V3-920**, are not correct. Please read this Service Alert before beginning the installation process of the accessory tow hitch.

## REPAIR PROCEDURE

### PREPARATION OF WIRING HARNESS BEFORE INSTALLATION

The zip tie locations on CX-50 4 and 7 pin trailer hitch harnesses are not correct. Before beginning the installation of the trailer hitch harness, follow the steps below to confirm the zip ties are spaced correctly.

1. Carefully measure the location of the zip ties. Is the location correct as shown in the images below?

**YES:** Skip to the ADDITIONAL ZIP TIE MOUNT POINTS section.

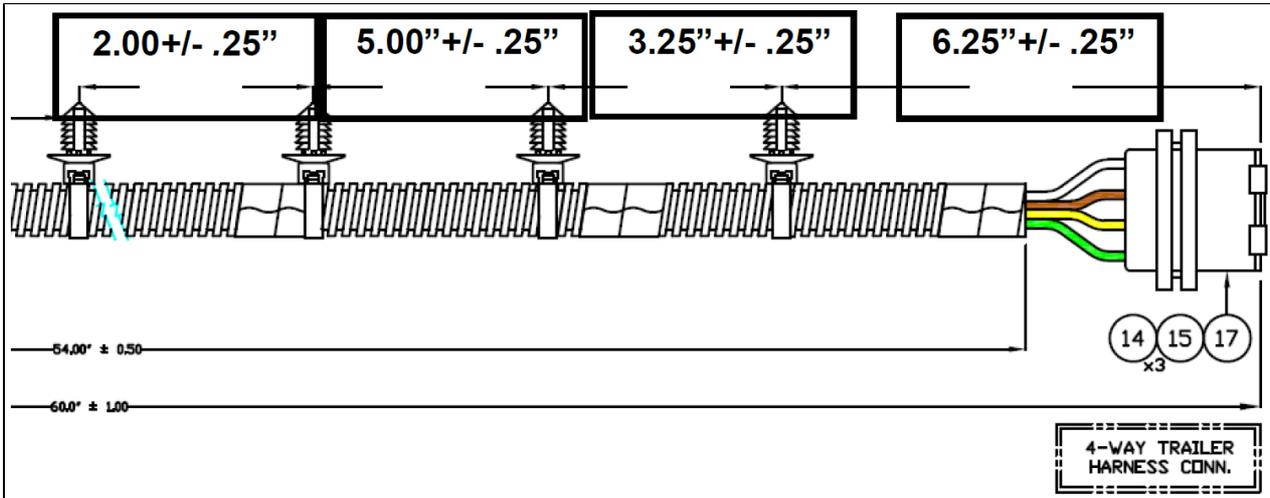
**NO:** Continue to STEP 2.

2. Carefully move the existing zip ties into their new locations as shown in the images below.

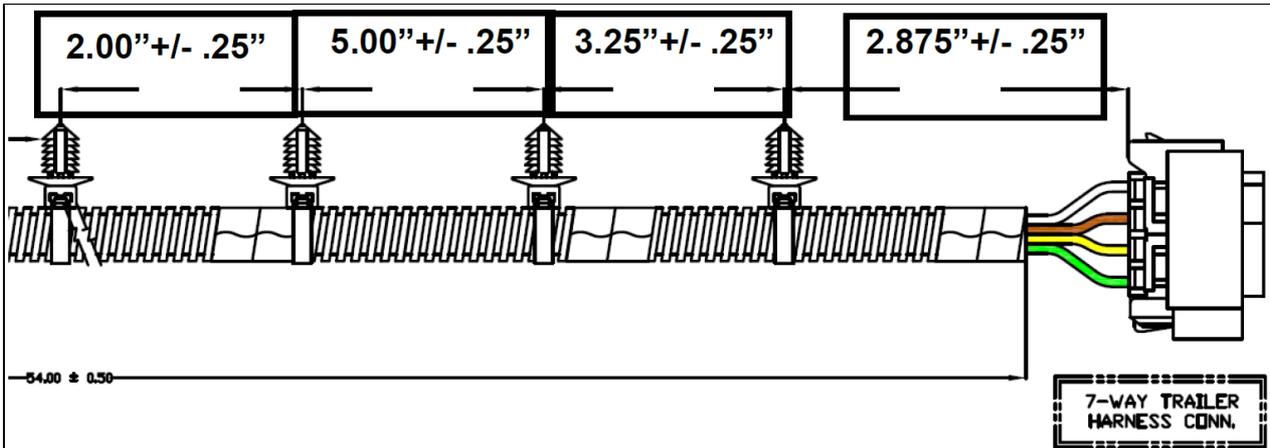
**NOTE: If zip ties are not able to be moved, carefully cut existing zip ties from the harness and replace them with new zip ties. DO NOT CUT OR DAMAGE THE CORRUGATED TUBING OR WIRES CONTAINED WITHIN.**

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**4-PIN (VA40-V7-780) 2.5L - CORRECT ZIP TIE SPACING**



**7-PIN (VA41-V7-780) 2.5L TURBO - CORRECT ZIP TIE SPACING**

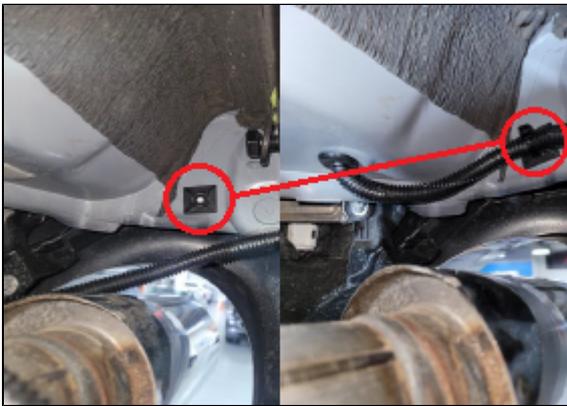


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### ADDITIONAL ZIP TIE MOUNT POINTS

To ensure that the trailer hitch harness does not come into contact with the exhaust system, before beginning the installation of the trailer hitch harness, follow the instructions below:

1. Obtain an adhesive zip tie mount. This part can be sourced locally.
2. Clean area with alcohol, peel and stick zip tie mount on sheet metal directly above passenger exhaust tunnel as shown in the images below.
3. Follow *SECTION 5, STEPS 6 THROUGH 7* of the *original* trailer hitch harness installation instructions.  
**NOTE: If you do not have a copy, you can download a copy from the Accessories E-catalog (Installation Instructions).**
4. Place the harness into position at the zip tie mount as shown in the images below.
5. Insert the zip tie into the mount and position the harness.
6. Pull the zip tie tight while ensuring no slack is present in the harness
7. Trim any excess zip tie.

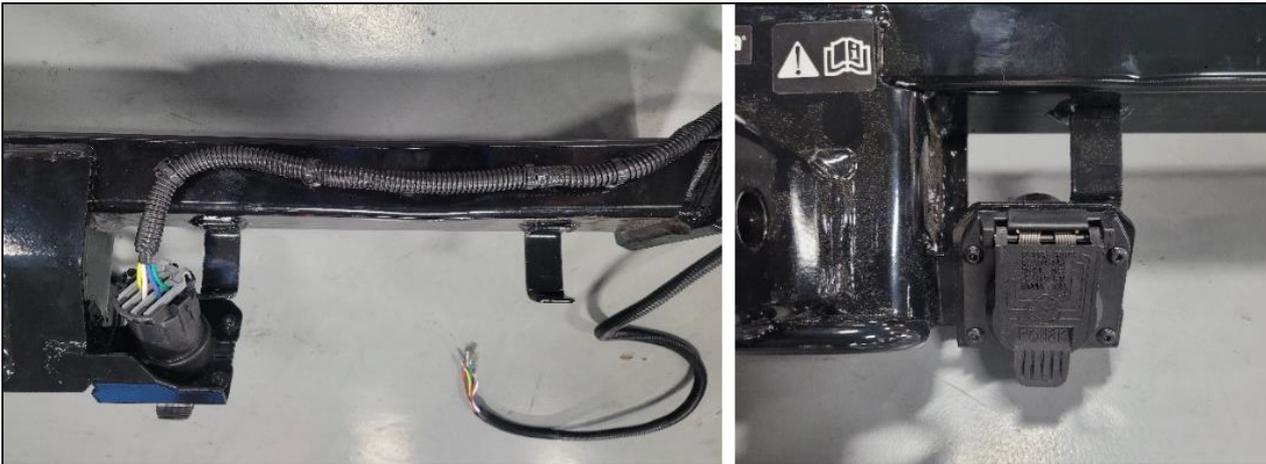


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**CHANGE ORDER OF OPERATION WHEN INSTALLING 7-PIN TRAILER CONNECTOR**

Due to the restricted space in which to install the connector mounting screws, the *7-pin harness* must be installed onto the trailer hitch before installing the hitch.

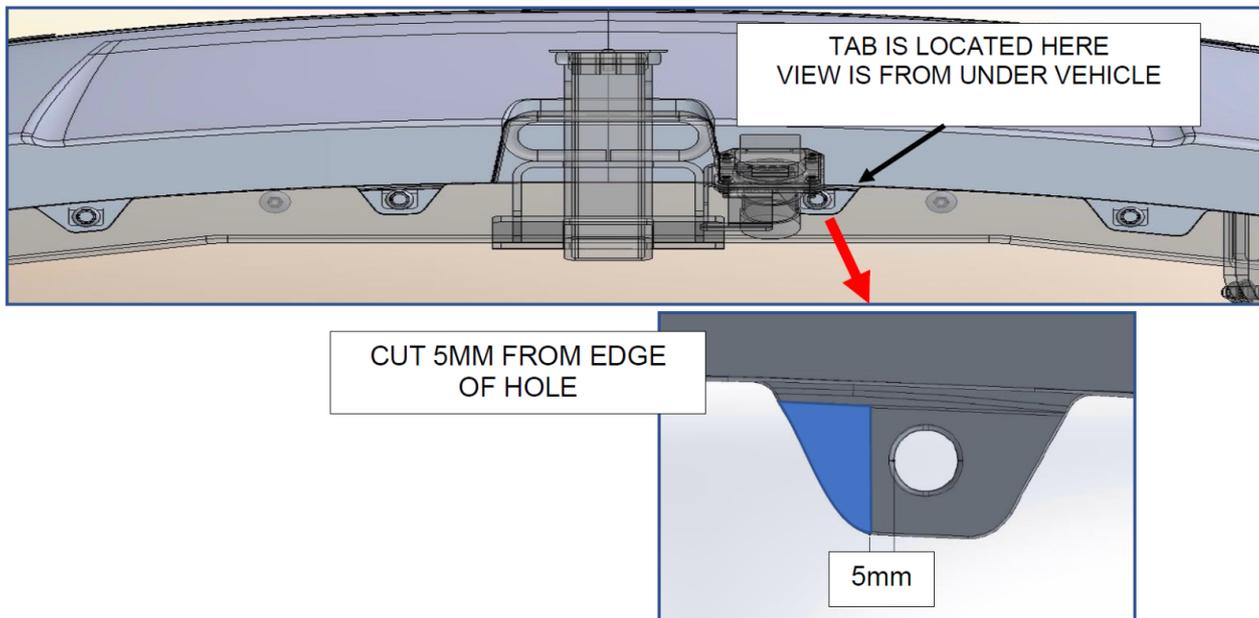
1. Place trailer hitch on a stable workplace location.
2. Follow *SECTION 5, STEPS 1 THROUGH 4* of the *original* trailer hitch harness installation instructions to install the connector and harness to the trailer hitch.  
**NOTE: If you do not have a copy, you can download a copy from the Accessories E-catalog (Installation Instructions).**
3. Before installing the hitch, continue to the next section.



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### TRIM BUMPER BRACKET TAB BEFORE INSTALLING THE HITCH

Before installing the trailer hitch, you must trim 5 mm from a mounting tab on the vehicle bumper to provide clearance for the harness connector. See the image below to determine which tab and what portion of the tab must be removed.



### CRITICAL FINAL STEP

**Be sure to complete the trailer hitch harness installation instructions in Section 5 and check for a minimum clearance of 50 mm between all portions of the trailer hitch harness and the exhaust system. Failure to do so will result in damage to the harness.**

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